Department of Labor and Industry Board of Personnel Appeals PO Box 6518 Helena, MT 59604-6518 (406) 444-2718

STATE OF MONTANA BEFORE THE BOARD OF PERSONNEL APPEALS

IN THE MATTER OF THE UNFAIR LABOR PRACTICE CHARGE NO. 14-2006

PAUL BRUNELL, HOUSEKEEPING)
DEPARTMENT, AFFILIATED WITH THE)
INDEPENDENT LOCAL #5070 AND THE)
MEA-MFT, NEA, AFT, AFL-CIO)
Complainant,)

-vs-

INDEPENDENT UNION LOCAL NO 5070 EXECUTIVE BOARD, AND THE MEA-MFT REPRESENTATIVE, AFFILIATED WITH THE MEA-MFT, NEA, AFT, AFL-CIO

Defendant.

INVESTIGATIVE REPORT
AND
NOTICE OF INTENT TO DISMISS

I. Introduction

On December 14, 2005, Paul Brunell, an employee of the housekeeping/laundry department at the Warm Springs State Hospital filed an unfair labor practice charge with the Board of Personnel Appeals alleging that the defendant violated Section 39-31-201 and Section 39-31-402(1) by failing to properly represent him. Mr. Brunell is not represented by counsel. The defendant is represented by, J.C. Weingartner, counsel for MEA-MFT, and the affiliated local. The defendant has denied any violation of the law.

Michael Furlong was assigned by the Board to investigate the charge, however, Mr. Furlong is no longer available to conduct the investigation. John Andrew was therefore appointed to investigate the matter, has reviewed the submissions of the parties and has communicated with both Mr. Brunell and Mr. Weingartner.

II. Discussion

The Board of Personnel Appeals has jurisdiction over this matter. The Montana Supreme Court has approved the practice of the Board of Personnel Appeals in using Federal Court and National Labor Relations Board (NLRB) precedent as guidelines in interpreting the Montana Collective Bargaining for Public Employees Act, <u>State ex rel.</u>

Board of Personnel Appeals vs. District Court, 183 Montana 223 598 P.2d 1117, 103 LRRM 2297; Teamsters Local No. 45 vs. State ex rel. Board of Personnel Appeals, 185 Montana 272, 635 P.2d 185, 119 LRRM 2682; and AFSCME Local No. 2390 vs. City of Billings, Montana 555 P.2d 507, 93 LRRM 2753. To the extent cited in this decision, federal precedent is considered applicable.

A threshold issue raised by Mr. Brunell is the late response of the defendant to the summons issued in this matter. The rule in question, ARM 24.26. 680B (2) provides that the answer to an unfair labor practice charge is to be filed within 10 days. ARM 24.26.681 provides that in the instance of a late response to a finding of probable merit the board "may consider it an admission of material facts and a waiver of a hearing". ARM 24.26.681 applies to a late response to a finding of probable merit. It does not apply to a late response to a summons. There is no rule that specifically addresses a late response to an unfair labor practice summons. To be sure an investigator of an unfair labor practice could consider late response in the context of cooperation with the processing of the investigation and the overall conduct of a defendant. However, it certainly would not be grounds for an adverse ruling, particularly when even if a finding of probable merit is made an adverse ruling for late response is only permitted, and not mandated. Mr. Brunell's objection is correctly founded as it is noted that the answer to the summons was not timely filed. However, the late filing should not decide the merit of the complaint. In fact, the defendant did respond and has been cooperative in the investigation.

The thrust of Mr. Brunell's charge is that the union, although slow in doing so, has advanced the classification appeal of only some of the union members, namely the Psych Tech classification, but it has failed to advance the classification appeals of other employees in other classifications in the bargaining unit. In the course of this Mr. Brunell further contends that at the request of MEA-MFT field representative Todd Lovshin Mr. Brunell gathered the names and signatures of other employees in other departments who were not included with the names and information given by the psych techs to Mr. Lovshin. It is unclear when this happened but by Mr. Brunell's reckoning it was "(2+ years)" in the past. Mr. Brunell further contends that at some point he was told by e-board member Marie Holbrook that hospital CEO Ed Amberg had told her that a classification appeal could be filed by only one department at a time. Mr. Brunell then talked to Mr. Amberg directly and offers that Mr. Amberg told him he never said this. As a result of all this Mr. Brunell believes the union has breached its obligation to fairly represent all members of the bargaining unit, including those in his classification as well as all others.

As further proof of his complaint Mr. Brunell offers an article from a local union newsletter, the date of which is not known, but which states:

WHAT ABOUT THE PSYCH TECH UPGRADE?
LADIES AND GENTLEMEN, PLEASE BE PATIENT AS WE ARE STILL
STRIVING FOR OUR MUCH NEEDED UPGRADE. ED AMBERG IS DOING
HIS UTMOST TO SUPPORT OUR QUEST. HOWEVER, WE WOULD VASTLY
IMPROVE OUR CHANCES OF MAKING IT A REALITY IF WE HAD
INCREASED SUPPORT FROM OUR MEMBERS. MEETING IS NOVEMBER 1,
2005. WE HOPE TO SEE YOU THERE. IF YOU HAVE ANY QUESTIONS
PLEASE BRING THEM TO THE NEXT MEETING OR FEEL FREE TO

CONTACT ANY MEMBER OF THE E-BOARD AND WE WILL HELP YOU IN ANY WAY WE CAN.

Mr. Brunell's contention is that this article is evidence that the psych tech classification appeal has gone forward yet nothing else has gone forward other than the psych techs. In the view of Mr. Brunell this represents some sort of breach on the part of the e-board to adequately represent all the members of the bargaining unit.

Because another law, the one addressing employee wage and classification appeals, is implicated in this charge it is important to look to rules defining portions of that process in order to assess the merits of the unfair labor practice charge. The rules on classification appeals provide in part that:

Any employee, group of employees, or appropriately designated representatives, may utilize this formal grievance procedure . . . ARM 24.26.508(1)

The rules go on to define issues that can be appealed. They are defined as:

- (c) Pursuant to section 2-18-203(2), MCA, the grade assigned to a class is not an appealable subject. The appeal shall be described in terms of the following appealable issues:
- (i) substantial changes have occurred in this position to warrant reclassification. Specifically, this position should be allocated to (list class code and class title);
- (ii) this position was incorrectly allocated to (list class code and class title) and should be allocated to (list class code and class title);
- (iii) pursuant to point factoring methodology, inappropriate levels have been assigned to the following factors: (list all applicable factors);
- (iv) The pay plan rules have been incorrectly applied to this position (specific rule(s) should be cited); and
- (v) Other issue must specifically relate to position classification.

The rules than define the three step procedure used to process classification appeals including the initial response of the department head or designee, a step two appeal to the state personnel division and a step three appeal to the Board of Personnel Appeals.

As a part of the investigation of this unfair labor practice Mr. Brunell told the investigator that he was advised by Todd Lovshin that individual employees, including Mr. Brunell, could file classification appeals on their own. They did not have to go through the union.

Included in the classification appeal process is a process to address multiple appeals. That rule provides:

<u>24.26.513 CONSOLIDATED APPEALS</u> (1) If the facts of several given appeals affect a large number of employees in the same manner, the board may designate the appeals as a consolidated appeal - ARM 24.26.513 (1).

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The rule further provides:

In a case designated as a consolidated appeal by the board or its designee, the appeal shall begin at step one of the formal appeals procedure provided in ARM 24.26.508 – ARM 24.26.513 (3).

With this background it appears that at some indefinite period in time employees began a process to have positions at the Warm Springs Hospital reclassified. From that point forward the facts are disputed as to whether there was sufficient information submitted by the various classifications of employees to warrant an appeal under the classification rules. It is the contention of Mr. Brunell that there was. He further contends that the classification process was never followed through by either the executive board of the local or by the MEA-MFT representative assigned to the local. From the perspective of the defendant, they never got all the information they needed to file an appeal for all the classifications in the hospital. The exception was the psych techs. Psych techs are currently designated as a consolidated appeal by the Board of Personnel Appeals and the appeal is currently under review by the hospital administration at step 1. The MEA-MFT is actively involved in the processing of that appeal. The remainder of the employees in the hospital are not subject to an appeal at this time although the status of any such action and whether there is sufficient information to perfect an appeal as this point seems rather up in the air. Certainly there is nothing to say that an appeal could not be filed under the appropriate rule, only that for whatever reason none is filed thus far.

Classification appeals are seldom easy and they are typically never quickly resolved. They involve the gathering of large quantities of information, identifying the appealable issue or issues, exchanging information between the employees and the administration and a general sorting out of duties and responsibilities. In the case of large groups of employees with overlapping duties and responsibilities the task is even more daunting and can take long, often frustrating amounts of time to accomplish. To be sure, that is the case at the hospital as there are many people involved and several classifications that seem to have interaction with patients. To be equally sure, this process has gone on for a long time. Whether there is fault for this is an issue presented to the Board of Personnel Appeals. Certainly Mr. Brunell believes the union is the problem just as the union might think that Mr. Brunell and others may not have actively participated and/or not provided all that is needed to advance the classification appeal/s at this point in time. Perhaps all of this could have been handled differently and perhaps more efficiently, but that is not the true issue before the Board of Personnel Appeals. The real question before the Board is whether an unfair labor practice was committed in the course of developing a classification appeal/s.

Under 39-31-402 (1) Montana Code Annotated it is an unfair labor practice for a labor organization to restrain or coerce employees in the exercise of the right guaranteed in 39-31-201 or a public employer in the selection of his representative for the purpose of collective bargaining or the adjustment of grievances. 39-31-201 MCA guarantees public employees the right of protected self organization free from

interference, restraint or coercion. Mr. Brunell's contention that the union somehow interfered or restrained individuals when an e-board member allegedly misrepresented

the position of Ed Amberg is at the heart of this belief as is the manner in which the classification appeal process has progressed.

Two U.S. Supreme Court decisions are helpful in analyzing the duty of fair representation. In <u>Vaca v. Sipes</u>, 386 U.S. 171 the court held in part that a violation of the duty of fair representation occurs when the union's "conduct toward a member is arbitrary, discriminatory, or in bad faith". The Court then allowed a union a wide range of discretion in processing <u>contractual</u> grievances, all subject to a requirement that the union act in good faith. The Court in language contained in <u>Hines v. Anchor Freight Motors</u>, 424 U.S. 554, stated that "the burden of demonstrating breach of duty by the Union . . . involves more than demonstrating mere errors in judgment . . .". In a Ninth Circuit case, <u>Price v. Southern Pacific Transportation Company</u>, 586 F2d. 550 (1978), again addressing the processing of contractual grievances the court stated:

The record provides no showing of ill will, prejudice, or deliberate bad faith on the part of the Union . . . Nor does it show unintentional conduct "so egregious, so far short of minimum standards of fairness to the employee and so unrelated to legitimate union interests to be arbitrary".

In the case brought by Mr. Brunell the issue is the handling of a classification appeal – a statutory right conferred on all employees of the State of Montana. This is not a case where the allegation is that a contractual grievance has not been processed properly. Mr. Brunell does not have to go through his union to file a classification appeal. He was told this by Mr. Lovshin, but he chose not to file on his own. Rather, and perhaps understandably, he chose to have his union handle the classification appeal, as it has done for the psych techs and as it appears to be working on for Mr. Brunell and others employed at the hospital. There has been no showing by Mr. Brunell that the union has interfered with, discriminated against, coerced or in any way intimidated him or others at the hospital in exercising their rights, either under the collective bargaining agreement or applicable law. It is not to say Mr. Brunell and others do not have the right to believe their complaints have not been handled well, only that what has been offered to this investigator does not rise to the level of an unfair labor practice on the part of the union or it's executive board.

III. Recommended Order

It is hereby recommended that the relief requested by the complainant, a ruling in his favor based on a failure to timely respond under ARM 24.26. 680B (2), be denied.

It is hereby further recommended that Unfair Labor Practice Charge 14-2006 be dismissed.

DATED this <u>3rd</u> day of February 2006.

BOARD OF PERSONNEL APPEALS

By:__/S/_John_Andrew John Andrew Investigator

NOTICE

Pursuant to 39-31-405 (2) MCA, if a finding of no probable merit is made by an agent of the Board a Notice of Intent to Dismiss is to be issued. The Notice of Intent to Dismiss may be appealed to the Board. The appeal must be in writing and must be made within 10 days of receipt of the Notice of Intent to Dismiss. The appeal is to be filed with the Board at P.O. Box 6518, Helena, MT 59604-6518. If an appeal is not filed the decision to dismiss becomes a final order of the Board.

CERTIFICATE OF MAILING

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I, <u>/S/ Jennifer Jacobson</u>, do hereby certify that a true and correct copy of this document was mailed to the following on the <u>3rd</u> day of February 2006 postage paid and addressed as follows:

PAUL BRUNELL C/O HOUSKEEPING/LAUNDRY DEPT WARM SPRINGS STATE HOSPITAL WARM SPRING MT 59756

JC WEINGARTNER MEA-MFT 1232 EAST SIXTH AVENUE HELENA MT 59601